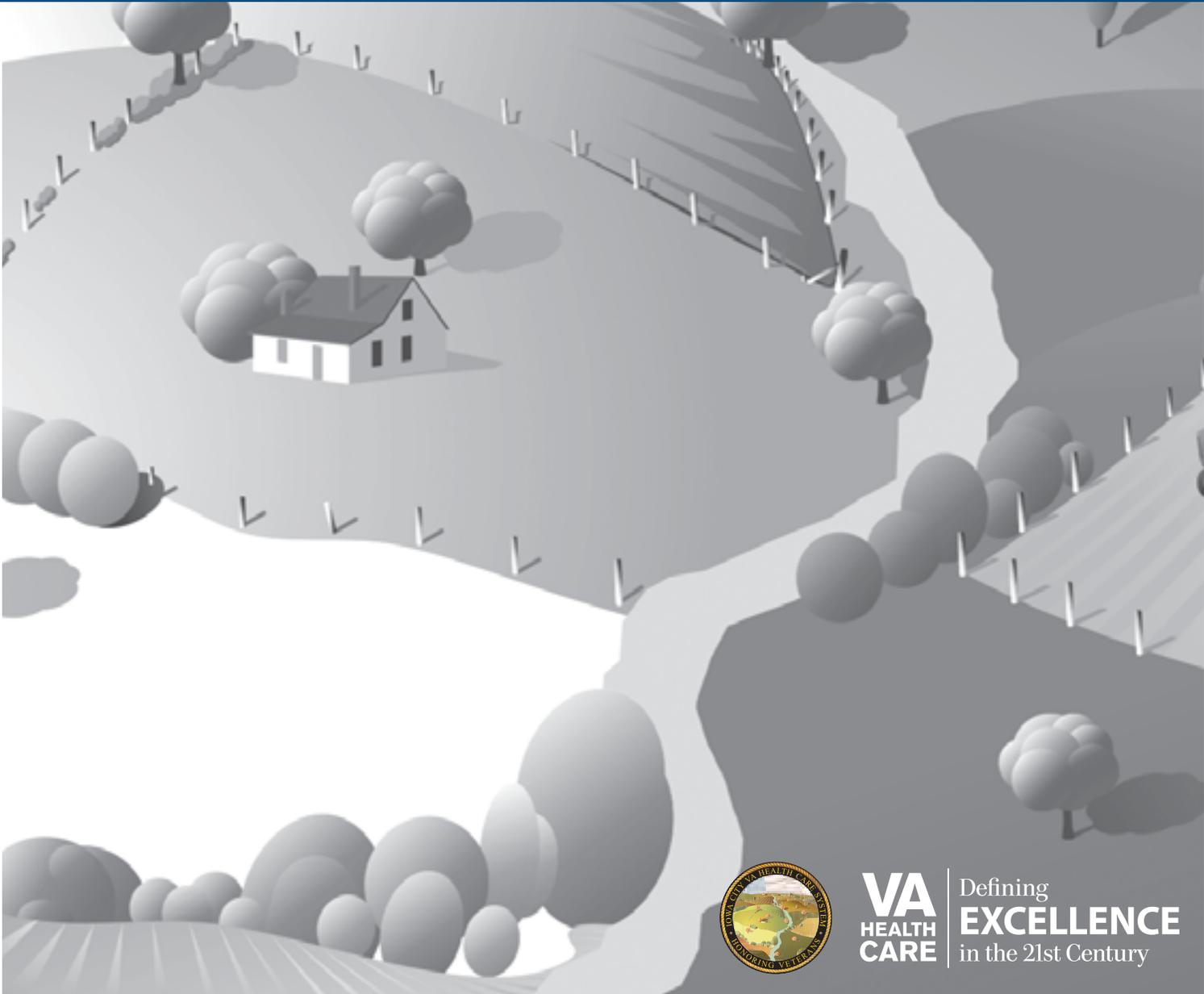




IOWA CITY VA HEALTH CARE SYSTEM

ANNUAL REPORT 2011



VA
HEALTH
CARE

Defining
EXCELLENCE
in the 21st Century

FISCAL YEAR 2011 IOWA CITY VA HEALTH CARE SYSTEM ANNUAL REPORT

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IOWA CITY, IA - 2012

DEPARTMENT OF VETERANS AFFAIRS - IOWA CITY, IA

IOWA CITY VA HEALTH CARE SYSTEM

DIRECTOR
BARRY SHARP

ACTING DIRECTOR
ASSOCIATE DIRECTOR, PATIENT CARE SERVICES/NURSE EXECUTIVE
DAWN OXLEY

ACTING CHIEF OF STAFF
DR. STANLEY L. PARKER

ASSOCIATE DIRECTOR FOR OPERATIONS
TIMOTHY MCMURRY



VA
HEALTH
CARE

Defining
EXCELLENCE
in the 21st Century

TABLE OF CONTENTS

/ 1 /

DIRECTOR'S MESSAGE

TO OUR COMMUNITY PARTNERS

/ 2 /

WHO WE ARE & WHAT WE DO

OUR MISSION

OUR VISION

OUR VALUES

/ 3 /

FISCAL NUMBERS AND FIGURES

FISCAL OBLIGATIONS

PATIENT VISITS

PERFORMANCE MEASURES

/ 4 /

SIGNIFICANT EVENTS & CONSTRUCTION PROJECTS

IOWA CITY VA HEALTH CARE SYSTEM NAME CHANGE

TRANSPLANT PROGRAM 10TH ANNIVERSARY

VA CAREGIVER SUPPORT

WIU VIRTUAL RIBBON CUTTING

OTTUMWA CBOC OPENING/RIBBON CUTTING

RESEARCH COMPLEX RIBBON CUTTING

7TH FLOOR EAST REMODELING COMPLETION

CANTEEN REMODEL

FUTURE PARKING GARAGE

/ 5 /

IOWA CITY VA HEALTH CARE SYSTEM

INTRODUCTION TO SOCIAL MEDIA

/ 6 /

IOWA CITY VA THROUGH THE YEARS

THE DECADES

DIRECTOR'S MESSAGE



DAWN OXLEY
ACTING DIRECTOR

IOWA CITY VA HEALTH CARE SYSTEM

To Our Community Partners

I am very privileged to assume the role of Acting Director for the Iowa City VA Health Care System while our Director Barry Sharp supports the Minneapolis VA Health Care System as their Acting Director during their search for a permanent Director. We have made many facility improvements and met many performance measures under his leadership and I look forward to continuing that forward path until his return.

The goal of the Iowa City VA Health Care System is to provide the highest quality health care and services to our patients every time they enter one of our facilities. We recently opened a Women's Health Center on the 6th floor of the facility. This newly remodeled area offers primary care, psychology, wellness/ preventive care and psychosocial services for our women veterans.

A three story addition is close to completion on the front of the facility that will house our poly trauma clinics and comp and pen clinics. Remodeling of our last inpatient ward is nearing completion. When this is finished all of our inpatient units will have private rooms with a private bathroom. Each room will have a patient lift to make moving patients from their bed to a chair or to the bathroom easier on the patient and on the staff.

We have been approved to construct a parking ramp and a new operating room on the fourth floor of the facility. Construction on these should begin this fall. In December 2011, we opened a new Community Based Outpatient Clinic (CBOC) in Sterling, Illinois and in February we opened an Outreach Center in Cedar Rapids, Iowa. In March, we opened a new CBOC in Decorah Iowa. Our Waterloo CBOC recently moved into a new building that is twice the size of the previous clinic. They can now offer physical therapy and general radiology to patients in the clinic.

The staff at the Iowa City VA Health Care System is honored to care for our nations veterans and want to provide high quality of care in a state of the art environment. Enjoy our Fiscal Year 2011 annual report which will highlight many of our accomplishments.

A handwritten signature in blue ink that reads "Dawn Oxley". The signature is fluid and cursive.

W H O W E A R E A N D W H A T W E D O

MISSION STATEMENT

TO FULFILL PRESIDENT LINCOLN'S PROMISE

"TO CARE FOR HIM WHO SHALL HAVE BORNE THE BATTLE, AND FOR HIS WIDOW, AND HIS ORPHAN"

BY SERVING AND HONORING THE MEN AND WOMEN WHO ARE AMERICA'S VETERANS.



VISION

TO PROVIDE VETERANS THE WORLD-CLASS BENEFITS AND SERVICES THEY HAVE EARNED - AND TO DO SO BY ADHERING TO THE HIGHEST STANDARDS OF COMPASSION, COMMITMENT, EXCELLENCE, PROFESSIONALISM, INTEGRITY, ACCOUNTABILITY, AND STEWARDSHIP.

CORE VALUES

INTEGRITY: ACT WITH HIGH MORAL PRINCIPLE. ADHERE TO THE HIGHEST PROFESSIONAL STANDARDS. MAINTAIN THE TRUST AND CONFIDENCE OF ALL WITH WHOM I ENGAGE.

COMMITMENT: WORK DILIGENTLY TO SERVE VETERANS AND OTHER BENEFICIARIES. BE DRIVEN BY AN EARNEST BELIEF IN VA'S MISSION. FULFILL MY INDIVIDUAL RESPONSIBILITIES & ORGANIZATIONAL RESPONSIBILITIES.

ADVOCACY: BE TRULY VETERAN-CENTRIC BY IDENTIFYING, FULLY CONSIDERING, AND APPROPRIATELY ADVANCING THE INTERESTS OF VETERANS AND OTHER BENEFICIARIES.

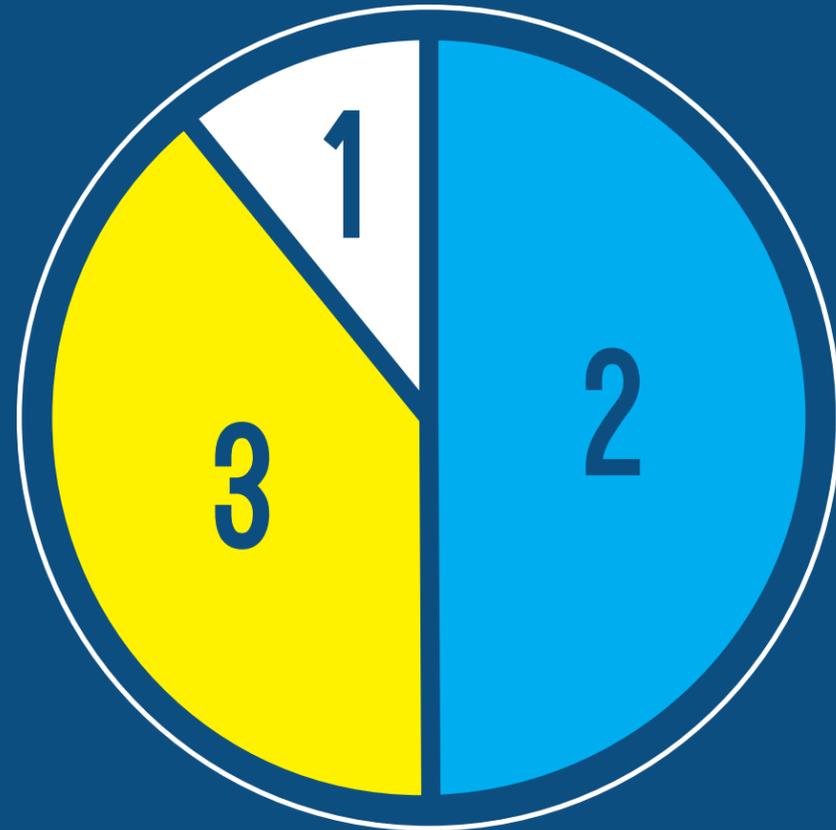
RESPECT: TREAT ALL THOSE I SERVE AND WITH WHOM I WORK WITH DIGNITY AND RESPECT. SHOW RESPECT TO EARN IT.

EXCELLENCE: STRIVE FOR THE HIGHEST QUALITY AND CONTINUOUS IMPROVEMENT. BE THOUGHTFUL AND DECISIVE IN LEADERSHIP. ACCOUNTABLE FOR MY ACTIONS. WILLING TO ADMIT MISTAKES, AND RIGOROUS IN CORRECTING THEM.

NUMBERS AND FIGURES

FISCAL YEAR 2011 OBLIGATIONS

FISCAL YEAR 2011 VISITS



OUTPATIENT VISITS
400,972

INPATIENT STAYS
3,384

EMERGENCY DEPARTMENT VISITS
8,341

TOTAL VISITS TO OUR COMMUNITY BASED OUTPATIENT CLINICS

1	\$28,016,032	NON-VA CARE	11%
2	\$127,569,460	SALARIES	50%
3	\$101,525,518	ALL OTHER	39%



FY11 PERFORMANCE MEASURES

MISSION CRITICAL MEASURES

	MET TARGET	EXCEED TARGET	2011 SCORE
JOINT COMMISSION ORYX AGGREGATE SCORE	91	95	97.2%
ACUTE MYOCARDIAL INFARCTION (AMI) CORE MEASURES	90	94	98.5%
HEART FAILURE (HF) CORE MEASURES	91	95	97.0%
PNEUMONIA (PN) CORE MEASURES	91	95	92.9%*
SURGICAL CARE IMPROVEMENT PROJECT (SCIP) CORE MEASURES	90	94	98.2%
HEDIS AGGREGATE SCORE	75	80	86.5%
PREVENTION AND SCREENING	80	85	86.1%
DIABETES	78	83	88.3%
CARDIOVASCULAR	83	88	80.8%*
TOBACCO USERS	68	73	93.8%
IMMUNIZATION	68	73	78.5%

FY11 PERFORMANCE MEASURES

PATIENT SATISFACTION

	MET TARGET	EXCEED TARGET	2011 SCORE
INPATIENT OVERALL SATISFACTION	64	69	66.5%*
OUTPATIENT OVERALL SATISFACTION	56	61	61.3%

* MET TARGET BUT DID NOT MEET THE EXCEED TARGET FOR 2011

* DID NOT MEET TARGET OR EXCEED TARGET FOR 2011

SIGNIFICANT EVENTS &
CONSTRUCTION PROJECTS



NAME CHANGE IOWA CITY VA HEALTH CARE SYSTEM
FEBRUARY 10, 2011



FACILITY NAME CHANGE

The name change more accurately reflects the expansion of health care services that we provide to our Veterans.

In addition to the medical center in Iowa City, the Health Care System manages nine (9) community-based outpatient clinics located in Bettendorf, Cedar Rapids, Dubuque, Ottumwa, Waterloo and Decorah, Iowa and Galesburg, Quincy and Sterling, Illinois. We also have two outreach centers that serve homeless Veterans in Rock Island, Illinois and Cedar Rapids, Iowa.

NEW LOGO





TRANSPLANT PROGRAM ANNIVERSARY
MARCH, 2011



KIDNEY AND PANCREAS
TRANSPLANT PROGRAM 10TH
ANNIVERSARY

The center conducted 37 transplants during FY11, which was the most transplants in a fiscal year since the center was established.



VA Caregiver Support

V A C A R E G I V E R S U P P O R T

VA CAREGIVER SUPPORT

Family Caregivers provide crucial support in caring for Veterans. Department of Veterans Affairs recognizes that Family Caregivers in a home environment can enhance the health and well-being of Veterans under VA care. Under the "Caregivers and Veterans Omnibus Health Services Act of 2010," additional VA services are now available to seriously injured post-9/11 Veterans and their Family Caregivers through a new program of Comprehensive Assistance for Family Caregivers. Iowa City VA Health Care System was the first VA facility in the Nation to have an approved caregiver in this new program.

WESTERN ILLINOIS UNIVERSITY VIRTUAL RIBBON CUTTING

The Transition and Health Center sponsored by the Iowa City VA Health Care System and the Department of Veterans Affairs Office of Rural Health serves as an academic counseling and telemental health clinic to student Veterans attending Western Illinois University in Macomb, Illinois. Western Illinois University (WIU) is a veteran friendly campus with more than 700 student veterans. Though the campus has a strong veteran community, it is located in a highly rural area with limited access to resources.

The Transition and Health Center has two primary functions. First, it provides information and advice to veteran students on academic performance and balancing a military and academic career. Second, it serves as a telemental health clinic providing access to psychiatric evaluation and follow up care through telemedicine. Students at WIU can go to the Transition and Health Clinic and be placed in a private room where they will meet with a VA psychiatrist located in Coralville, Iowa via secure and private desktop video teleconferencing. This is a unique example of collaboration between a VA Health Care System and a non-VA university setting. As more and more veterans are returning from overseas and taking advantage of the VA's educational benefits, such veteran centered solutions are needed.

The physical plant for the clinic was complete in September 2011 and academic guidance for veteran students has been available since that time. The first psychiatric consultation will be completed by April 1, 2012.

W I U V I R T U A L R I B B O N C U T T I N G
S E P T E M B E R 2 0 1 1





OTTUMWA CBOC OPENING / RIBBON CUTTING
OCTOBER 22, 2010



OTTUMWA CBOC

The Ottumwa Community-Based Outpatient Clinic (CBOC) was the seventh clinic to open under the Iowa City VA Health Care System on October 22, 2010. During Fiscal Year 2011, its first year of establishment, the clinic staff cared for 1,684 patients.

The Ottumwa CBOC has impacted primary care, mental health and specialty care by reducing clinic-waiting times at the Iowa City VA facility and result in an estimated cost savings.





RESEARCH COMPLEX RIBBON CUTTING
FEBRUARY 25, 2011



The funding for the research buildings was through normal congressional appropriations. Building 40 was completed in 2005, Building 41 in 2006 and Building 42 in November 2010. The three connected buildings comprise the 60,000 square foot Research Complex.

RESEARCH SUMMARY

The research program at the Iowa City VA has been active for over 50 years and has consistently been one of the top ten VA facilities nationwide in terms of funding for research. In the past year support for basic research included \$11 million in direct funding from the Department of Veterans Affairs and nearly \$31 million from other agencies such as NIH. Presently there are 54 VA-funded projects and 200 active research protocols.

BIOMEDICAL RESEARCH

Specialized areas of research include infectious diseases, diabetic vascular disease, cancer, cardiovascular, pulmonary and immunology studies.

HEALTH SERVICES RESEARCH AND DEVELOPMENT

Dr. Gary Rosenthal: Center for Comprehensive Access and Delivery Research and Evaluation (CADRE) which focuses on rural health, telehealth and e-health strategies, patient-centered behavioral and self-management interventions, nursing health research, and evidence-based infection prevention.

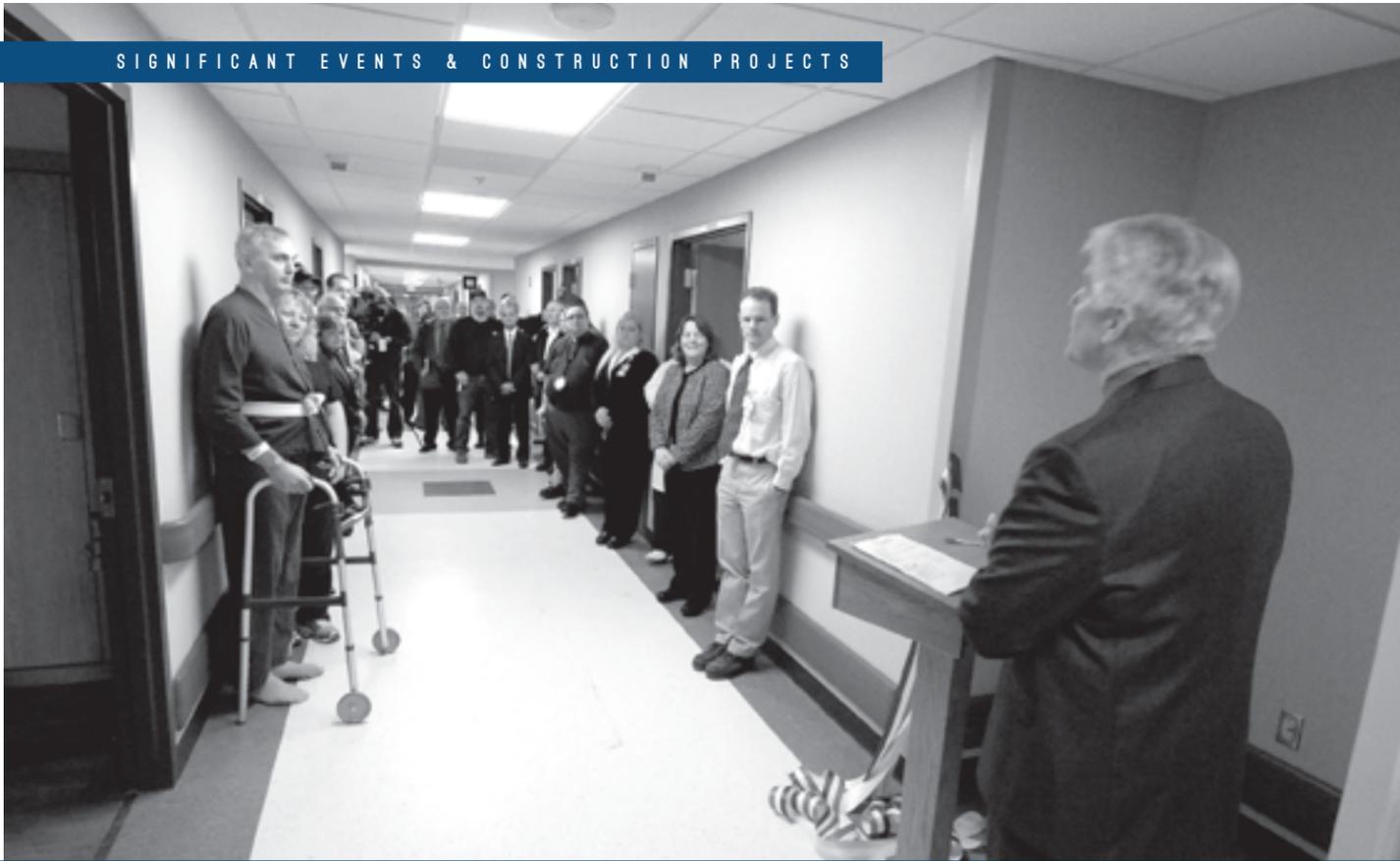
RURAL HEALTH

Dr. Peter Kaboli: In 2008, the Iowa City VA was selected as the lead site of one of 3 Rural Health Resource Centers funded by the VA Office of Rural Health.

REHABILITATION RESEARCH AND DEVELOPMENT

Dr. Randy Kardon: VA Center for the Prevention and Treatment of Visual Loss focuses on the early detection of potential blinding disorders of the Veteran and general population, including retinal disease, glaucoma, and traumatic brain injury.





7TH FLOOR EAST REMODELING

MARCH 21, 2011



7TH FLOOR EAST WING

The project renovated multi-patient rooms with congregate shower room to all single patient rooms with private, Americans With Disabilities Act (ADA) sized rest rooms. The project removed all walls, service lines (i.e. duct work, water piping, electrical conduit, etc) and finishes from floor to ceiling. (This project was funded by the American Recovery and Reinvestment Act (ARRA) funds.)



CANTEEN REMODEL

AUGUST 26, 2011



3RD FLOOR CANTEEN RENOVATION

The Canteen renovation consisted of all new booths, tables, kitchen equipment, wall coverings, floors, a divider wall and countertop area in the dining area.

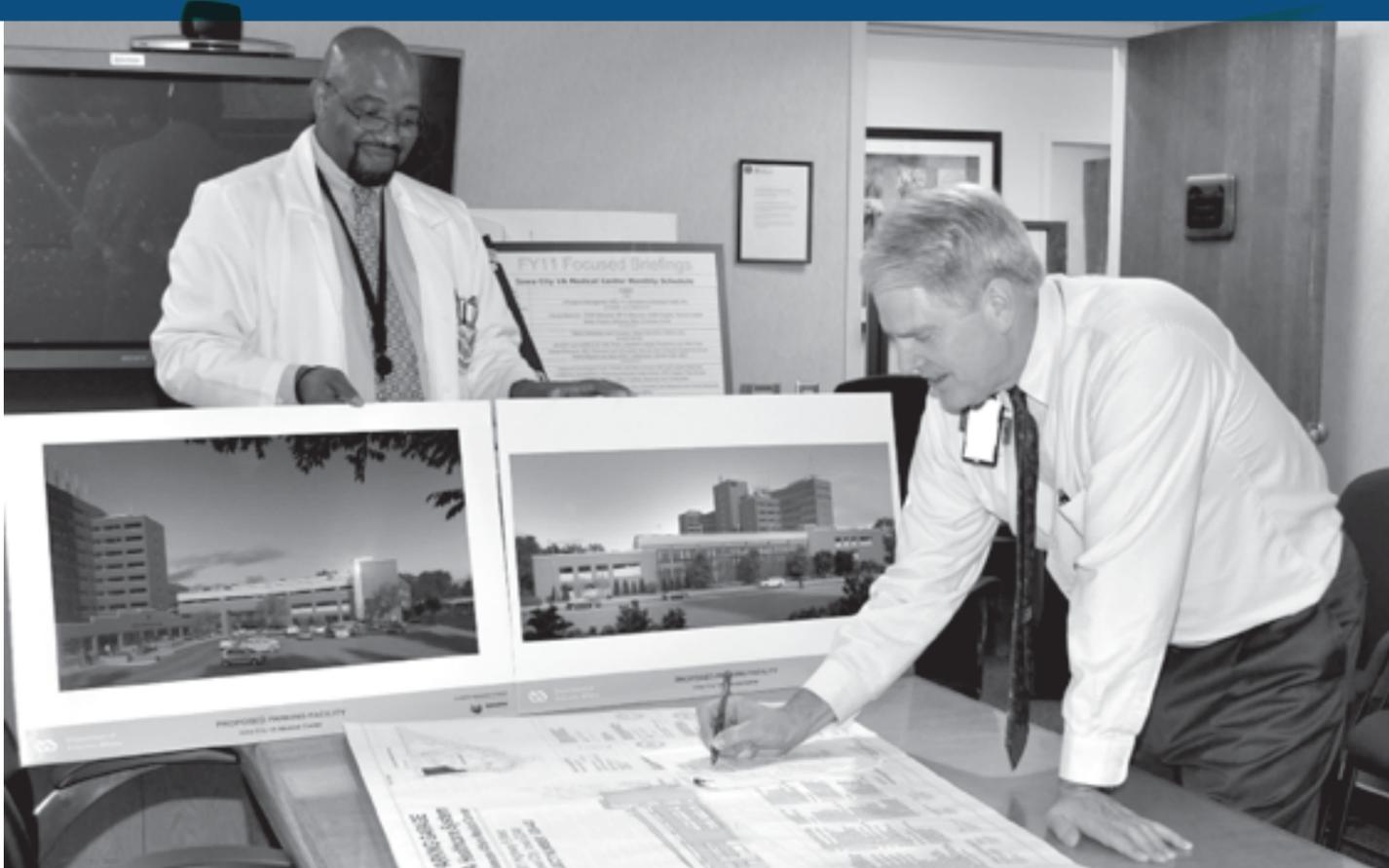
The Canteen remodel resulted in a better customer flow through the serving and beverage area and cashier counter. After Renovation, the dining area now has a larger seating capacity.



(Below) Barry Sharp, Medical Center Director, signs the design review concurrence for the future parking garage on August 12, 2011. Dr. Stanley Parker, Acting Chief of Staff, holds the architectural drawings of the future parking garage. Construction is scheduled to begin in fiscal year 2012.



FUTURE PARKING GARAGE AND CONSTRUCTION
FISCAL YEAR 2012



FUTURE CONSTRUCTION

RELOCATE SURGICAL OPERATING ROOMS

RENOVATE INPATIENT WARDS ON 5TH FLOOR EAST WING AND 4TH FLOOR EAST WING

RENOVATE 8TH FLOOR EAST WING FOR ENDOSCOPY AND CARDIOLOGY AREAS

RENOVATE 8TH FLOOR WEST WING FOR HEMATOLOGY/ONCOLOGY AREAS

REPLACE MAJOR ROOFS ON BUILDING 1, MEDICAL CENTER

UPGRADE BATHROOMS FOR AMERICANS WITH DISABILITY ACT (ADA) COMPLIANCE

STRUCTURAL REPAIRS AND TUCK-POINTING ON BUILDING 2





- Wall
- Info
- Friend Activity
- Disclaimer
- Other VA Pages
- Photos

About

The Iowa City VA Health Care System provides for the health care needs of Veterans...

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talking about this

57
were here

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Iowa City VA Health Care System

Government Organization • Iowa City, Iowa

Wall

Iowa City VA Health Care System
VA to open new Cedar Rapids Outreach Center

The Iowa City VA Health Care System will conduct a ribbon-cutting ceremony, followed by an open house, for its new VA Outreach Center, located at 1535 First Avenue SE in Cedar Rapids, Iowa on February 24 from 11 a.m. - 3 p.m. The Center will assist homeless Veterans and Veterans at-risk of becoming homeless by providing a daytime sanctuary where homeless...

See More

Like • Comment • Share • 30 minutes ago

3 people like this

1 share

Write a comment...

Iowa City VA Health Care System
BE PHYSICALLY ACTIVE

Some activity is better than none. Aim for at least 2 1/2 hours of moderate intensity aerobic activity each week. Every 10 minute session counts. Do strengthening activities at least 2 days each week.

Like • Comment • Share • February 13 at 10:15am

Iowa City VA Health Care System
My HealtheVet upgrad continues

Can't access My HealtheVet? Don't Despair! Please try again later. My HealtheVet continues to work on enhancing the website for our Veterans and periodic problems may be experienced. We hope this is only temporary and apologize for

You and Iowa City VA Health Care System

You like this

Recommendations (10) See All



S O C I A L M E D I A

SOCIAL MEDIA - FACEBOOK

THIS PAGE PROVIDES A FORUM FOR VETERANS, SERVICE MEMBERS, THEIR SPOUSES AND FAMILY TO LEARN HOW VA PROVIDES HEALTH CARE TO OUR NATION'S VETERANS AND DOES NOT PROVIDE MEDICAL ADVICE, DIAGNOSIS OR TREATMENT.

I O W A C I T Y V A
T H R O U G H T H E Y E A R S

60TH ANNIVERSARY
M A R C H 2 0 1 2



A BANK ELEVATORS - MAIN ENTRANCE 1952



1950'S OPERATING ROOM



DIRECTOR - J. GORDON SPENDLOVE, MD



FRONT LOBBY 1960'S



DR. PETERSON, CHIEF-NUCLEAR MEDICINE



A BANK ELEVATORS-MAIN ENTRANCE 1970'S



CLINICAL EXPANSION-RADIOLOGY



CARDIAC CATH UNIT-NEW IN 1988



NATIONAL TEE TOURNAMENT - 1990'S



NATIONAL TEE TOURNAMENT - 1990'S



RESEARCH BUILDING 40 GROUND BREAKING - 2004



HIGHWAY 6 WEST - FLOOD OF 2008

THE IOWA CITY VA
HEALTH CARE SYSTEM TODAY



DIANE GRAY / ERICA HAENDEL & STEVE COOPER-ICU



EYE SURGERY



CAROL SUNDEEN-ENT



TIM WISE-OR



JOCELYN D'SOUZA-TISSUE TYPING



LEON SPINKS VISITS WITH BARRY SHARP



JEFF DETTBARN-RADIOLOGY



JULIE TRUMAN-DERMATOLOGY



EYE SURGERY



TERRY GOEDKEN-SPD



DAN WINELAND / MARY THOMAS



MOHS SURGERY



RICHIE LEVINE / DREW HELLIGE-RADIOLOGY



CLINICAL STRATEGIC INITIATIVES ADDITION



JESSICA VASSER & PATIENT SCOTT EDWARDS - PHYSICAL THERAPY



EDWARDS - PHYSICAL THERAPY

I O W A

C I T Y



V A

H E A L T H

C A R E

S Y S T E M

